



CNG Services Limited

Connection Charging Statement

Effective 1 January 2024

Introduction

In accordance with Standard Condition 4B of the Gas Transporter Licence, this connection charging statement sets out the principles and methods used by CNG Services Limited (CSL) to determine charges for gas connection services. CSL has no current plans to develop low pressure networks and no expectation that it will be economic for domestic customers to connect to a CSL network. All connection requests will be quoted on a case specific basis with no standard charges.

Connection Charging Methodology

CSL aims to recover the costs we reasonably expect to incur when we provide connection services. This includes labour, materials, third party costs and all other expenses required to complete the work. Each cost element will carry an appropriate level of overhead. Unless otherwise agreed, it is expected that these charges will be paid in full prior to the work commencing. Costs will be stated excluding Value Added Tax.

Connection costs will be quoted without the provision of a meter. Before arranging the installation of a gas exit meter, customers must enter in to a contract with a licensed Gas Supplier.

Quotations will be provided based on information supplied by the requestor; if this information is found to be incorrect, CSL reserve the right to charge an additional fee to cover the costs of any additional work required.

Illustrative Example One – Connection from a gas production facility to a large transporter network

Indicative Scope:

Design, planning, project management, construction of 6km pipeline and ancillary equipment, minimum connection to gas production facility and to large transporter network

Bespoke quotation for the connection works of £3.9m.

Illustrative Example Two – Delivery of a reverse compression network to move gas from lower to higher pressure pipeline

Indicative Scope:

Design, planning, project management, construction of connecting pipeline network, compressor(s), ancillary equipment, minimum connections to large transporter networks.

Bespoke quotation for the connection of £1.8m.

Contacting Us

If you contact us, your personal data will be processed by CSL to communicate with you and deal with your enquiry, to provide the requested services to you and as part of our efforts to monitor customer communications for quality and training purposes. As a data subject, you have rights relating to your personal data. Full details are set out in the CNG Services Limited privacy notice, which can be accessed at www.cngservices.co.uk/privacy-policy.

To obtain further information about any of the connection services set out in this statement:

Email: info@cngservices.co.uk

Tel: +44 (0)121 247 8160

CNG Services Limited
Virginia House
56 Warwick Road
Olton, Solihull
West Midlands
B92 7HX

Customer Complaints

CSL is committed to offering the very best in customer service. We want to know if things go wrong so that we can sort out any problems as quickly as possible - please contact jbaldwin@cngservices.co.uk.

CSL treat all complaints seriously and confidentially. Your complaint will be handled in a courteous, prompt, and straightforward manner.

Our Code of Practice outlines our Complaints Procedure and is available to view on our website or a copy be sent to you upon request.

Gas Emergencies: 0800 111 999

If you smell gas or are worried about gas safety, call the National Gas Emergency Number on 0800 111 999 immediately.